

HEALTH AND SAFETY POLICY

The Health & Safety of our guests is a matter of the utmost importance to NORDOTEL. Our hotels operate on the basis that they meet the local, regional and national requirements of law, in relation to fire, hygiene and safety generally. In addition, through our on-going safety program, we are committed to the promotion of higher standards on consumer safety above those required by local law, where appropriate.

NORDOTEL is committed to the provision of the necessary human and training resources to allow those with responsibility within our organization to carry out their tasks effectively. We acknowledge that safety is not an absolute science and that there can be no guarantee of total safety however our objective is to minimize the incidence and seriousness of any accident.

In general, all hotels and apartments which form part of NORDOTEL should comply with Health & Safety standards as laid out in the latest ABTA Tourist Accommodation Health & Safety Technical Guide. The technical guide forms the basis of our Health & Safety policy. The technical guide covers the following key areas:

- Fire safety
- Food Hygiene & Safety
- Pool Safety
- General Safety
- Fuel & Energy
- Water Management
- Children's facilities
- Security
- Transportation
- Waterparks
- Beach & Watersports
- Prevention of Spread of Infection
- Legionnaires' Disease
- Incident Management & Investigation
- Natural Disasters
- Villa Safety

In addition, we are setting out the following:

- Lifeguards
- Rooms with direct access to water (Swim Up rooms)
- Illness Monitoring
- Audit follow up an external company

For this, we need the cooperation of Staff, Customers, Suppliers and Authorities. Health & Safety is only possible if we are all aware of our share of responsibility.



ANTONIO GARCÍA

Director General · Nordotel, S.A.U.

June 16, 2014